

A homeowner's **Quick Start Guide**

Are you downloading the app from the app stores?





Scan this QR code to find the app on the App Store or Google Play.

Download and install the Novoville app on your mobile device.

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V	ownload	Ć
3.5 ★★★☆☆ 42 Ratings	No153 Social Networking	17
What's New	Version	Histo
Version 3.8.3		1w aç
We update the app re- experience better for several bug fixes and	you. This version in	cludes mo

Create your Novoville account using your real first name & last name.

no	vo√ille
Name	Surname
email	
password	
	REGISTER
By registering	you agree with our Terms

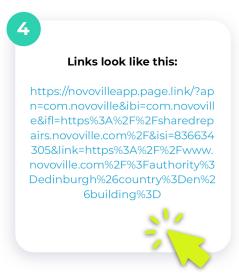
You will then arrive on the Shared Repairs module.

P.■
ome to the Novoville Shared Repairs app!
le have teamed up with the City of rgh Council and dozens of construction ssionals to help you repair your home faster.

Have you been sent a link from a proprietor in your tenement?



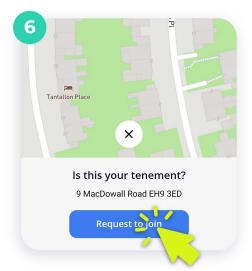
Tap on the link, it will take you to your app store. Install the app and create your account.



You will be asked to accept Terms & Conditions.

agreement applies as between you the Lead Proprietor on your own behalf and on behalf of the other Proprietors, the Users of this Application and NOVOVILLE LIMITED a company incorporated in England (Registered Number 10313940) and having its registered office at 46 Aldgate High Street, Suite 20, London, England, EC3N 1AL trading as [Novoville Shared Repairs], the owner(s) of this Application. Your agreement to comply with

You will then be asked to confirm if you are joining the correct virtual tenement. If the address is correct, tap "Request to join" & wait for the Lead Proprietor to let you in!





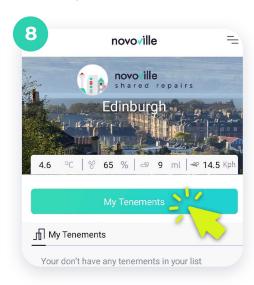
Have you been sent a personal invitation code by a proprietor in your tenement?



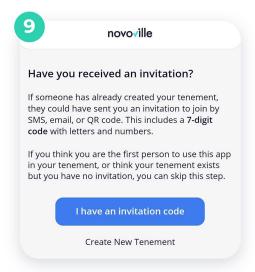
Scan the code above and follow steps 1-3.



Tap on the "My tenements" button, and then the "+" button.

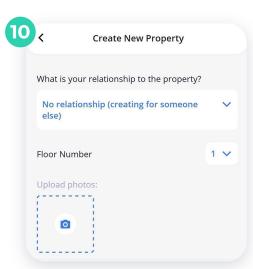


Select "I have an invitation code" and input the code sent to you. This takes you straight to your virtual tenement.

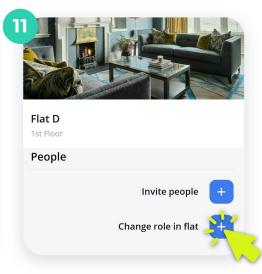


What do you do next?

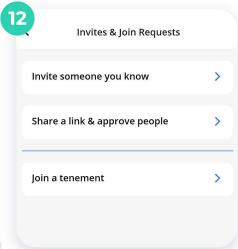
If you have created the virtual tenement, create your property, and ideally, all the other properties in the tenement (this is mandatory to progress).



If you are joining the virtual tenement check whether your property exists in the "Properties" section, then tap on it and select "change role in flat". Select your role. If your property doesn't exist, create it now.



Invite other proprietors to join the virtual tenement by tapping on "Invite people" in the "People" section. This is optional, but helpful to share the burden.



There are many ways to invite people to join: sending personal codes or general invitation links. If you want us to send you a letter with a QR code to pin on the inside of your tenement door, let us know!









